**Nancy Aud**

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Accomplished, highly skilled Developer extensively experienced in designing, developing, integrating, and supporting corporate tools and applications, including content management and database architecture. Able to manage multiple projects simultaneously. Learns and applies new technologies quickly. Fosters solution-based outcomes through sound Team Building concepts, leads without authority, superior communication, presentation, analytical and respected problem-solving skills.

**JOB TITLES:** Software Developer, ServiceNow Developer, Robotic Process Automation Engineer

**EDUCATION:** College of Southern Nevada 2017, Associate of Applied Science Degree in Computing and Information Technology with a Software Emphasis.

**CERTIFICATION:** Security +, SAFe 4 Practitioner, ServiceNow Certified System Administrator, ServiceNow Flow Designer Micro Certificate, ServiceNow Performance Analytics Micro Certificate, ServiceNow Integration Hub Micro Certificate, ServiceNow Automated Test Framework Micro Certificate, ServiceNow Agile and Test Management Implementation Micro Certificate

**REMOTE WORKER:** Working remote for 20 years plus

**PREFERRED STACK:** ServiceNow, Windows, C#, ASP.Net, Visual Basic, JavaScript, SQL, PowerShell  
Microsoft SQL Server

**TECHNICAL PROFICIENCIES**

**Platforms:** Windows Desktop, Windows Server, Linux

**Programming Languages:** C#, Visual Basic, ASP.Net, Classic ASP, PL/SQL, Transact-SQL, HTML5, CSS, Java, C++, JavaScript, Python, VBScript, PowerShell

**Databases:** Relational, Microsoft SQL Server, Microsoft Access, Oracle

**Cloud:** Rackspace, Digital Ocean

**SAS Solutions:** ServiceNow

**Virtualization:** VMWare ESXi, Microsoft Hypervisor, Oracle VirtualBox

**DevOps:** Ansible

**Automation Tools:** RPA (Robotic Process Automation), UIPath

**Source Code Management:** Git, TFS

**PM Methodologies:** Waterfall, Agile, Scrum, SAFe

**Accreditation Processes:** DITSCAP, DIACAP, RMF

**PROFESSIONAL EXPERIENCE**

**System Engineer III  
Peraton / Perspecta, Remote, (2018 to current)**

Working on the Department of Navy (NGEN) account on the SecDevOps development team to automate the DIACAP/RMF process to accomplish a better first pass yield.

* Creating ServiceNow scoped application utilizing the ServiceNow Studio and update sets
* Delivering value to the customer through agile process utilizing the ServiceNow SAFe Module
* Use of Tenable Security Center and STAVE plugins to automate ACAS/STIG scanning and Reporting
* Implement a ServiceNow scoped application automating the processing of DIACAP/RMF solutions.
* Participate in the automation of continuous monitoring for DIACAP/RMF using Flow Designer
* Assist in the creation of Robotic Process Automation (RPA) bots to automate process

**Services Information Developer  
Perspecta / DXC Technology / Hewlett-Packard Enterprise / HP / EDS, Remote, (2006 to 2018)**

Working on the Department of Navy account in the development team to ensure new products meet applicable STIG requirements for certification for Authorization to Operate on the Department of Navy network.

* Successful development of web-based solutions using Microsoft C# and ASP.Net utilizing various data sources (Microsoft SQL Server 2005, 2008, 2012, Active Directory and text files)
* Designed & implemented a credential identification program that significantly reduced the time of when a recruit could start training.
* Successfully created a program for self-registration that linked Smartcard and user account saving tens of thousands of calls to the help desk.
* Effectively created and designed a program to allow automatic synchronization of user attributes between 2 active directory databases. This program has made a tremendous impact and now automatically manages all distribution list, saving thousands of hours in manual labor.
* Quality Management representative involved in all aspects of creating and improving process and procedures
* Essential contributor in the analysis and design of an enterprise-wide content management solution using Classic ASP (Military portal)
* Competently evaluated Google and Autonomy as potential candidates for this solution and implemented Autonomy

**Information Specialist  
EDS, Remote, (1996 to 2006)**

Developed and maintained various web-based front-end applications using Microsoft ASP, Microsoft ADO, Visual Basic Scripting and HTML. These applications all extract data from a Microsoft SQL Server. Managed a Data Warehouse utilizing Oracle Enterprise Server 7.3.